

# What People Are Saying...



Bob's delivery was definitely a 'wow' for all those who attended his presentation. We were blown away by his ability to weave life's experiences into unforgettable stories, whilst defining what it means to be a true strategic thinker and leader. Leaving us much to digest and consider, especially what does good look like...

Tina Feigenspan, Charities Aid Foundation

The "light bulbs" were turning on, throughout Bob's "Creating Customer Wow" seminar. The Strategic Customer Compass model provided a simple and powerful framework for making better decisions. It has already helped us to prioritize actions and allocate resources more effectively. Thank you Bob!

Dale Dubberley, Drive Business Intelligent

I have never been good at public speaking partly because I don't know how to connect with the audience emotionally. I applied your methodology to a speech I made for one of my staff departures today. Many people came up to me later to tell me that my speech was amazing, that they were moved, and one said that more leaders should take time to say things like that because that is what people remember. I owe my speech to your session.

#### Catherine A. Wei, BCAA

Robert Murray's keynote speech was one of the most valuable presentations I have had the opportunity to experience. It is one of those rare presentations that the clock becomes irrelevant. Robert uses his incredible storytelling ability to foster engaged thought around leadership styles. He brings to light the true underlying values that should guide the decisions of leaders at any level. The lessons learned in this presentation will inspire many current and future leaders to be their very best version of "Good".

Tyrone Howden, Charities Aid Foundation





Sharing valuable and insightful leadership lessons through his unique way of weaving life's experiences into unforgettable stories, Bob's presentation was riveting and left everyone truly inspired! Bob is one of those people that when you meet him, you know his nuggets of wisdom are with you to stay. I strongly recommend Bob as a facilitator for any event to engage your team into exploring their potential, both personally and professionally.

**Evelyn Hohmann, International Association of Administrative Professionals** 

Your life and business perspective will never be the same after you meet Bob. He is an incredible keynote speaker and coach that awakens the hidden passion and potential. I am honored to be a part of inspirational projects with him, because every moment spent by his side is valuable. He knows what respect, determination and leadership are truly about. I highly recommend him as a partner, writer and speaker for any business that aims to go far.

## Oana Olteanu, ExpoMedia

Your presentation was both visually and orally dynamic, as well as substance rich. After listening to your breakdown, both of us gained an effective way of inspiring our teams toward *simple* and *simply*. Reading your books on leadership is about to follow.

Joanna Steinm AOCA, York Wright Planning

Bob Murray will change the way you approach those moments of truth when you need to deliver an effective and powerful message. I was fortunate to have been part of a group, invited by BCIT to experience his mentorship in Executive Speaking. His ability to read people with a quiet confident style will open you up to new ways of leadership. Learn more about Bob - it will be worth it.

Keith Budd, Western Institutional Review Board of Administrative Professionals



Robert Murray is the most charismatic Keynote Speaker for Vision, Strategy, Leadership, Change and Motivation we have ever experienced. He convinced the audience at the 10th Call Centre Convention in Vienna with leadership inspiration at the highest level. 'One must lead with a vision and do that on a daily basis,' said Robert (Bob) at the industry top-level event – describing his understanding of leadership. As a manager, one has to have Vision every day. No one else can convey this idea more than Bob. His long-standing international expertise in leading multinational business organizations shows clearly which values should be given priority in order to successfully attain the set goals. Bob is not only a fantastic Keynote Speaker, but also an experienced people manager with a profound background who enriches the life of everyone who is lucky to meet him at a conference, a seminar, a workshop or at the office. We were more than happy to allure Bob as Keynote Speaker for the 10th Call Centre Convention in Vienna and we can't await to get more inspiration at future events.

## Carita Vallinkoski, Competence Call Centre Vienna

Robert Murray provides insight into real life, front line, hands on leadership. He manages to inspire through powerful narrative and compelling stories. People in business today want, and should demand more from business authors that "fables"! Robert delivers. The content is riveting and relevant, the stories touching and will remind us all that we are first "people" doing business. Robert shows us what it takes to succeed in business and with the same candour, what it takes to succeed in life.

### **David Savage, Essential Hospitality Systems**



**Book Bob** for your next event.